## Toiyabe Indian Health Project, Inc.

## **POSITION DESCRIPTION**

**POSITION:** Optical Technician **SALARY RANGE:** TSS 4

**SUPERVISOR:** Optometrist

WORK STATION: Bishop Clinic NON-EXEMPT

**POSITION SUMMARY:** Under the supervision of the Optometrist, will accommodate patients with optical needs in the Toiyabe service area. Will travel to the outlying areas as needed.

## **QUALIFICATIONS:**

- 1. High school diploma or equivalent.
- 2. At least one (1) year general office experience utilizing office equipment and general office procedures.
- 3. At least one (1) year experience utilizing a computer to input date in an information system.
- 4. Knowledge of health insurance billing procedures and terminology helpful.
- 5. CPR certified or certified within three (3) months of hire.
- 6. Must be sensitive and possess an awareness and keen appreciation of Indian traditions, customs, and socioeconomic needs of the Indian community.
- 7. American Indian preference in accordance with Indian Preference Act (Title 25, U.S. Code § 472 & 473).

## **DUTIES & RESPONSIBILITIES:**

- 1. Schedule optical appointments for eligible Toiyabe patients and staff.
- 2. Coordinates eligibility process with the Toiyabe Purchased & Referred Care (PRC) office.
- 3. Assists patients with frame selections, measuring and ordering appropriate frames.
- 4. Prepares and submits lens orders per optometrist prescriptions.
- 5. Prepares billing slips for charges and payments as well as input insurance information in computer.
- 6. Prepares insurance claims for optical payments.
- 7. Dispenses eyewear to patients.
- 8. Makes eyewear adjustments and repairs as needed.
- 9. Maintains files on all Optical patients and update as needed.
- 10. Monthly review of aging report for follow-up, if necessary.
- 11. Keeps a variety of frames on display for patient orders.
- 12. Coordinates patient care with satellite clinics and TIHP departments.
- 13. Other job related duties as needed.

Description reviewed: Employee	Date	