

Toiyabe Indian Health Project, Inc.

PATIENT RIGHTS POLICY

Toiyabe Indian Health Project Board of Directors and medical staff has adopted the following list of patient rights:

1. Exercise these rights without regard to sex or cultural, economic, educational or religious background or the source of payment for his / her care.
2. Full consideration of privacy concerning his / her medical care program. Case, discussion, consultation, examination, and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual. The patient has the right to refuse presence of student / trainees and any additional staff.
3. Confidential treatment of all communications and records pertaining to his / her care and his / her stay in the hospital. Written permission shall be obtained before patient's medical records can be made available to anyone not directly concerned with patient's care.
4. Considerate and respectful care.
5. Knowledge of the name of the physician who has primary responsibility for coordinating his / her care and the names and professional relationships of other providers who will see him / her.
6. Receive information from providers about his / her illness and course of treatment and prospects for recovery in terms that the patient can understand.
7. Receive as much information about any proposed treatment or procedure as he / she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate course of treatment or non-treatment and the risks involved in each and to know the name of the person and their qualifications who will carry out the procedure or treatment.
8. Participate actively in decisions regarding his / her medical care. To the extent permitted by law, this includes their right to refuse treatment.
9. Reasonable responses to any reasonable request he / she may make for service. Services will be provided to you, to the extent the facility and its resources can provide the services.
10. Reasonable continuity of care and to know in advance the time and location of appointment as well as the provider providing the care.
11. Be informed by his / her provider or a delegate of the provider of his / her continuing health care requirements following discharge from medical care.
12. Examine and receive an explanation of his / her bill regardless of source of payment.
13. Have all patient rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.